

RISE

Terms & Conditions of Hire for RISE

THE OLD SCHOOL ROOM & THE SUN ROOM (for Regular Classes)

WELCOME TO RISE

Please read the Terms & Conditions of hire

The individual or organisation named on your booking ('you/'the Hirer') shall be responsible for ensuring that these conditions are met at ALL times. If you will not be present at the time of hire/event, you must notify RISE via email AND ensure that a named representative reads and understands the Terms and Conditions on your behalf.

Before your first class/time of hire, we ask that all clients (you/'the Hirer') sign our Terms and Conditions and be made aware of our Health and Safety and Evacuation procedures. Our Manager will take you through our procedures prior to your booking/event. We also require all clients to provide their own Public Liability Insurance for their class or event for public events. A copy must be given/shown to our manager upon request.

This contract is made between RISE (HUBnub Centre Ltd) and the Organiser (You/the Hirer) as per the booking form.

BOOKINGS

- **Weekday and weekend bookings must start after 9am and finish no later than 9pm (an earlier or later start may be discussed with the manager).** The cost of hire includes 15 minutes either side of your booked times/class times for set up and clear down and is provided free of charge, any longer than 15 minutes will be charged at the normal hourly rate of hire.
- **Bookings should be made at least 7 days prior to the commencement of the first class/event**, where possible. Short Notice bookings requested less than 1 month before the event will be accommodated subject to availability and will require full payment at the time of booking.
- **All hirers must be at least 18 years of age.** A responsible adult must make the booking for a juvenile, must be present to supervise the event and must take full responsibility for full compliance with these Terms & Conditions.
- **The hirer must provide a named contact to the Manager and full contact details** (phone number, e-mail as a minimum) when making a booking. No booking will be accepted without this information.
- **Proof of public liability insurance is required in advance of the first booking for all public classes / sessions.** Note that the class will not be allowed to proceed without proof of insurance and all monies paid in advance will be non-refundable.
- **RISE has full discretion on the acceptance of any booking and reserves the right to cancel a booking at any time.**
- **Under no circumstances may the hirer sub-let any of the hired space.**

BLOCK BOOKINGS

Please note that block bookings may be available for groups or organizations wishing to use the Sun Room or The Old School Room on a regular basis. This is subject to availability and hirers are advised to contact the Manager to discuss their requirements.

- **Block bookings must be made for periods of at least 6 weeks minimum** and they will be assumed to continue unless the booking is cancelled.
- **Please notify us if your class is term time only or continuous.**
- If you are a term time only class, we will hold your booking slot for the length of the school holidays. If you require us to hold the slot for longer, we can do so after securing a deposit to the value of 50% of the extra holiday time taken. **For the summer holiday we will hold the booking slot for a maximum of 6 weeks/or equivalent to the length of the school holidays, for the Christmas holidays it is 2 weeks, and 2 weeks for Easter. NOTE we use the local council's dates to determine school holidays, not public school dates.**

PAYMENTS

Note that all payments must be made in advance and made by electronic bank transfer using the invoice number as your payment reference.

We do not accept cheques or cash.

- Class hirer(s) making a regular block booking or have a rolling class booking will be invoiced for the month ahead 10–7 days before the 1st day of the month. Payment will be required within 7 days from receiving the invoice to maintain the security of that booking. If payment isn't received within 7 days, we retain the right to give your slot to someone else on the waiting list.
- For class bookings made more than a month in advance a 50% prepayment of the total cost of venue, for the first month of hire, is required to secure the booking. The deposit paid is redeemable against the first month payment. If you cancel your booking at any time, the deposit will be non-refundable.
- Please notify us before the start of the month if you will be taking any holiday, this will reduce the admin time for having to revise invoices and avoid cancellation charges for the hirer.

CONTINUED OVER...

CANCELLATIONS

Note that all cancellations must be made in writing to RISE and must be formally acknowledged by the MANAGER of RISE.

- Cancellation by the Hirer within 14 days of any class booking will incur a charge of 50% of the hire charge. If the Hirer cancels any event within 7 days of the class booking, there will be no refund given.
- Cancellation in less than 24 hours due to adverse weather conditions and it is out of our control for both parties (i.e., snow) you will be refunded 50% of your daily hire.
- All bookings of classes must be made in blocks of 6 weeks if term time only – if you want to retain the same slot it must be pre-booked, and a holding deposit must be paid for each block needed. The room must be hired two weeks before the end of the block booking if a rolling booking is required.
- If you want to put your classes on hold for the summer holidays, we will accept no more than a 6 week break and we require a holding deposit to be paid to protect against classes not returning after holding their slot.

FACILITIES

- RISE endeavors to provide clean and tidy spaces for all users at as reasonable a cost as possible. No guarantees are made as to the suitability of the Hall or Studio for any particular use or purpose.
- Chairs and/or trestle tables can be made available upon request to the manager. A charge may be applied if significant RISE staff time is required to move and arrange this furniture.
- Any problems with any facilities (including any equipment) should be reported to the Manager immediately in person or via email if the Manager is not available.
- Limited storage within the The Old School Room is available for hire at the discretion of the Manager. There is a small rental charge for this.
- Booking includes a reserved parking space for one car. Guests must park off-site. Our nearest car park is Cork Street, a short walk-up Zion Path.
- All rooms are fully heated during booking times, where appropriate, and have free WiFi access. Please ask the Manager for the correct password.

HIRER'S RESPONSIBILITIES

- It is the Hirer's responsibility to contact the Manager to obtain access information.
- The Hirer is responsible for any damage or loss to The Old School Room or The Sun Room and grounds used during the hire period. Rooms and grounds used must be left in the same condition it was found.
- These Terms & Conditions must be adhered to by all who use The Old School Room or The Sun Room. Any Hirer who fails to adhere to the Terms & Conditions acknowledges the right of the Manager to require payment in full of all hire fees, irrespective of whether the event has taken place. The hirer is also subject to extra charges for cleaning or tidying the hire space and grounds or rectifying any damage caused. The Hirer agrees to pay such charges within 28 days of receipt of such demand.
- Where the hirer is not present, the Hirer must nominate a competent person to be responsible for health and safety, including following the procedures for evacuation in case of fire, knowledge of the fire exits and assembly points.
- The Hirer will incur additional charges for improper operation of the fire alarm or extinguishers during the period of hire.
- The Manager reserves the right to close The Old School Room or The Sun Room for an indefinite period and/or cancel any bookings in the event of any emergency or other unforeseen circumstances without notice.
- The Hirer is responsible for the actions of all visitors/guests/staff members attending the class/booking for the duration of the hire period, including set up and clear down.
- No person associated with the class/booking should be in the room until the Hirer is present.
- The Hirer must ensure that all lights are switched off, and all doors, fire escapes and windows are securely closed when the event ends. For hire periods which end in the evening or at times when the remainder of the Premises is unoccupied, the hirer must ensure that the Manager is present to lock the building before leaving the building unattended. Hirers must call the Manager if their event ends prior to the notified end time.
- Please switch heaters back on if switched off during your booking, so that the class following yours has heating.

INFORMATION FOR ALL USERS

- Fireworks, candles and any other naked flames is forbidden.
- Fire Doors MUST remain unobstructed at all times.
- The sale of alcohol is prohibited however Hirers may bring and consume their own alcohol within the premises by prior agreement with the Manager. Consent will be in writing via email.
- Smoking is strictly prohibited within RISE. Please use cigarette bins provided.
- Electrical equipment used within RISE by the Hirer, or on behalf of the Hirer (i.e., Music players, Disco equipment, kettles etc.) must be PAT Certified. Evidence must be provided to the Manager upon request.
- All noise must be kept to an appropriate level for a residential area and all music must be turned off by 21:00.
- No liquids or hazardous substances should be left on site.
- Decorations such as balloons, banners and streamers may only be attached to the wall with the Manager's consent. Please do not use pins or adhesive tape on the walls or paintwork. Blu-tac may be used on gloss paint or wooden panels only. All decorations must be removed before leaving The Old School Room or The Sun Room.
- No vehicles can be left on the premises overnight without the permission of the Manager.
- Please respect our neighbours when leaving the premises by leaving quietly, especially if it is late at night.
- The Manager reserves the right to change the Terms & Conditions and Hire Rates at any time and at their discretion.
- Once these Terms and Conditions have been read and signed by the Hirer, they will also cover any future bookings.

MARKETING

- We are not responsible for the promotion of your class but reserve the right to share and advertise classes and events as and when we see fit.
- If you require promotional material (i.e. Posters) we recommend our partners, Rather Nice Design Limited (www.rathernicedesign.com)
- Your class will be featured on our website calendar and across other marketing outlets such as social media. It may include the contact information, class details and booking information provided to us.
- If you would like us to share any promotional material on Facebook or Instagram, please tag us in using @risefrome.

WINTER WEATHER

Whilst RISE endeavour to provide safe access to the building, in the event of snowfall or icy conditions a pedestrian pathway from the main gate to the main entrance and alongside the building to the side door will be cleared. No other areas will be cleared and caution is advised for all users in adverse weather conditions. Management reserve the right to close RISE without notice should conditions be deemed to be too hazardous.

PRIVACY POLICY

Any data collected during the course of the booking will be stored safely and in accordance with GDPR guidelines. With your permission we may contact you about promotions and offers, however we will not share your personal details with any third party.

MUSIC POLICY

Our building is in a residential area, and we strive to live in harmony with our neighbours.

- Acoustic music can be played in the building, but we do not permit amplified music, base heavy music or drum kits. Amplified instruments may be permitted if discussed and deemed appropriate by our manager.
- Amplified recorded music and live acoustic music can be played in classes but must be to an acceptable level that does not affect our neighbours, this needs to be sound checked/discussed with the manager before your booking.
- All noise must be kept to an appropriate level for a residential area and no music can be played after 21:00.

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Please fill in your contact details and sign below:

Hirer Name

Hirer Phone

Hirer Email

I **will** be on site during the event

I **will not** be on site during the event

Name and contact details of person who will be on site for the event

I have read and accept these terms and conditions

I give my permission for RISE to contact me about relevant promotions, offers and events

Signed

Date

We hope you enjoy the use of our building.

Kindest regards,
Team RISE

RISE

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