

## **Returns**

Replacements or refunds will be given where possible on products/items that have genuine manufacturing faults or have suffered damage during transit. Please ensure to thoroughly check your item on its arrival.

If you are not satisfied with the goods or have changed your mind you have the right to cancel within seven days of the contract, or seven days of receipt of the goods (whichever is the longer), return the goods in original condition (at your cost) and receive either a full refund or replacement goods. The Whittox Gallery artwork is the exception to this, please see our terms and conditions below. Please send an email to us before you return goods, telling us that you are returning the goods and why. With artwork it is likely that the item will need to be sent with a particular carrier to ensure full insurance cover is available.

If the goods do not reach us in a perfect and saleable condition and in their original packaging, then your right to a full refund may be affected.

Please note that all of the items on sale are batch produced or completely unique, therefore some slight variations may occur in the dimensions, colour and finish of the item you receive to the image seen on [www.risefrome.com](http://www.risefrome.com)

All Whittox gallery artwork cannot be returned unless received damaged. All sales are final once artwork is paid for and collected from the gallery

## **Terms and Conditions**

Sales by the gallery of the original artwork transfer ownership of the artwork itself, but copyright of the imagery remains with the artist to use as necessary in promotions, archiving and reference. With any sale the artist does not transfer the right to reproduce the image, to make copies, or to license the image for any commercial purpose without the express permission of the artist.

All sales must be paid in full before taking the purchase away from the Gallery. You will be invoiced via email and will require a BACS payment. All gallery sales are final.

Every effort has been taken to ensure descriptions, photographic reproductions and specifications of products are correct. The company will not, under any circumstances, accept liability for losses or damage specific to the particular circumstances of the customer.

## **Confidentiality**

All confidential information, including credit card details, are held securely and only transmitted in encrypted form. Customer details are not passed to third parties and are used only in accordance with the Data Protection Act.

## **Indemnity**

You agree to indemnify us against any claims, losses, liabilities, damages and expenses (including legal fees), arising out of your use of this site.

## **Consumer Rights**

The Contract will be governed by the laws of England and Wales and the parties to the Contract submit to the jurisdiction of the English Courts.

None of the above Terms and Conditions affects your statutory consumer rights.